



Acrylic Bathtub and Shower Warranty Information

In the event your tub/shower is defective, cracked, or develops any other warranty issue, please submit your claim online

www.americanbathgroup.com

or call 800.443.7269

To make your submission easier, we suggest you have the following when filling out the request:

- Serial Number/Medallion Number of the unit(s) you are submitting.
*The Medallion number is located at the bottom right front corner of your unit. If there is not one, just leave that blank when submitting the request. If they request one after submission, contact the plumber on your subcontractor sheet or the Beverly Homes Warranty Dept via email.
- Contact information of the homeowner, including a valid phone number and email address so they can communicate service dates and times directly.
- Photos of the affected unit(s)
- The purchase date is the day that you closed on the home.

****Issues with Tiled showers/bathtubs will need to be submitted on your 11-month warranty list and sent to service@beverlyhomessc.com.**

Premium Cast Acrylic Five (5) Year Warranty

[American Bath Group] warrants to the original purchaser and consumer that its products will be free from defects in material or workmanship when properly installed pursuant to [American Bath Group] installation instructions for the following warranty periods:

Five (5) Year Warranty*

(1) Premium Cast Acrylic

Upon inspection by an authorized representative, [American Bath Group] will repair or exchange at its sole discretion, any unit found to be defective in material or workmanship. The exchange of a unit will only be considered when [American Bath Group] has eliminated all options to restore the unit to acceptable factory condition. Exchange of a unit is limited to supplying replacement product of comparable size and style, and does not include any cost of removal or installation.

EXCEPTIONS

This warranty shall be voided if the unit is moved from its place of initial installation or is not installed in accordance with the instructions supplied by the manufacturer of the unit. [American Bath Group] will not be held responsible for any damages resulting from improper installation.

Further, this warranty does not apply if the unit has been subjected to accident, abuse, misuse, damage caused by flood, fire, or other force of nature.

Any unauthorized repair or modification to the product would render the warranty null and void. This warranty does not apply to any equipment or accessories not installed by [American Bath Group] and [American Bath Group] will not be held liable for any results of such acts.

[American Bath Group] is not responsible for any consequential or incidental mishaps, inconvenience, time loss, incidental expense, materials or labor related to the installation of hardware or the actual tub.

The owner agrees by use of the unit that the obligations of [American Bath Group] shall not extend to contingent or indirect damage or injury to the structure of its contents, that the obligations of [American Bath Group] are limited to those set forth herein, and that no other obligations, expressed or implied, are assumed by [American Bath Group].

The product is not recommended for outside storage.

To obtain warranty service, the Customer must give prompt notice to [American Bath Group] of any claim. You can contact the [American Bath Group] Warranty Service Center at 800.443.7269.

Within this document [American Bath Group] refers to all divisions/brands and/or entities which are solely owned by American Bath Group Inc.

*Note: Premium Cast Acrylic Five (5) Year Warranty may be superseded by specific Brand or Product Collection Warranties. American Bath Group Premium Cast Acrylic Five (5) Year Warranty will be the Standard-length Warranty for any Premium Cast Acrylic product.